

DATA PRIVACY POLICY

Who are we?

Innovate Services Ltd. are a national school catering provider based in West Byfleet, Surrey in the U.K.

What information do we collect about you?

We collect information about you when you register with us, place an order for products or services, or use any of our school catering services. We also collect information when you voluntarily complete customer surveys or provide feedback or comments to articles we publish.

How information about you will be used

Any information provided by you on this website will be used solely for the purposes of notifying you of new content on the site, special offers and periodic electronic mailing of content you might consider useful or relevant.

All information is held in a secure manner on security-tested systems and storage in the United Kingdom, Europe and the United States of America. The limited information which is held in the U.S.A. is done so in accordance with the EU-US Privacy Shield Protocol.

Further information is collected from you in order to place an order for your child and allow you to manage your account with us. We do not hold any payment method information, only your payment history.

Your information will not be shared with or passed on to any other organisations without speaking with you first and acquiring your explicit consent to do so.

Marketing

We would like to send you information about our products and services which may be of interest to you. If you have consented to this, you may opt out and change your preferences at any time.

Where we have obtained your name from public records or other sources, we tell you who we are, where we got your information from and will then ask your permission to carry on with our conversation.

You always have the right to say no and we will remove your details from our systems.

Changes to our privacy policy

We keep our privacy policy under regular review and we will place any updates on this webpage.

This privacy policy was last updated on 23rd August 2019.

Access to your information

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email or write to us using the contact information in the Further Information section.

We want to make sure your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

Cookies

Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. This information is used to track visitor use of the website and to compile statistical reports on website activity. Your interaction with this website is collected using cookies by Google as part of Google Analytics and is protected under their standard privacy policy [here](#).

For further information visit www.aboutcookies.org or www.allaboutcookies.org.

You can set your browser not to accept cookies and the above websites tell you how to remove cookies from your browser. However, in a few cases some of our website features may not function as a result.

Further Information

If you require any further information on how your information is used, how we maintain the security of your information and your rights to access information we hold on you, please contact me:

Bryan Lygate,
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Phoenix House,
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Surrey KT14 6RA

or by email bryan.lygate.DPO@impactfood.co.uk